

University of New Haven

STUDENT LIFE

Online Student & Family Resource Guide

STUDENT DEVELOPMENT & ENGAGEMENT

NAVIGATE

What can students do in Navigate?

- **Schedule an appointment through Navigate:** Students can view available office hours for advisors and departments to schedule appointments online or with the phone app. [Click this link to visit the Navigate Appointment Center *](#)
- **View resources and people that are here to help:** Students can view all campus resources, contact information, and find personal advisors and staff members on campus. [Click this link to visit the Resources Center *](#)
- **View important deadlines and events on campus:** Students can see upcoming key dates and deadlines as well as tips and action items to have a successful semester.
- **View class schedule in detail and week-at-a-glance formats:** Students can view details of their class schedule, including instructors, locations, and dates and times.
- **View holds on student accounts and ways to resolve the hold:** Students will be notified of holds on accounts that will affect registration or other processes at the university. The hold details will provide students with more information and instructions on resolving the hold. [Click this link to visit the Hold Center *](#)

CENTER FOR LEARNING RESOURCES (CLR)

- The Center for Learning Resources (CLR) is the main tutoring center on campus. All tutoring is complimentary with tuition. **The CLR is in the lower level of Peterson Library.**
- Make an appointment through [CLR on myCharger *](#). Walk-ins are also welcome, though appointments make sure you get help quickly.

MATH ZONE

- Math Zone is a part of the Department of Math & Physics. It is located in North Hall, directly adjacent to Echlin Hall.
- Tutors are available to work one-on-one with students to help them master the details of mathematical problem solving, with the aim of bringing each student to a level of performance in math that allows them to master more advanced math classes.
- Make an appointment through [Math Zone on myCharger *](#)

What Math class can I take?

- [Courses and brief descriptions](#)
- [Math course flowchart](#)

WRITING CENTER

How do I book an appointment?

- Make an appointment through [Writing Center on myCharger *](#). During operating hours, you can also book an appointment in person with a receptionist (go to the lower level of the Martin K. Peterson Library basement). The Writing Center offers appointments in person or online.

What kind of assignments can I come to the Writing Center for help with?

- The Writing Center can help you with essays, summaries, reflections, speeches, presentations, lab reports, technical memos, personal statements, or any other type of writing you can come up with.

*Student Login
via MyCharger

OFFICE OF THE UNIVERSITY REGISTRAR (Located in OneStop)

The Registrar Office is responsible for assisting with course registration, enrollment certification, academic transcripts, graduation, and veteran benefits.

FORMS

Students can use the link below to request access and download the specific Registrar office form you need. (Refer to the current Graduate or Undergraduate catalog for further information on transfer courses, course waivers, crediting examinations, research projects, independent studies and thesis.)

[Registrar Forms Link *](#)

ACADEMIC CALENDAR

The Academic Calendar lists key dates for each semester, including breaks, holidays, exams, etc.

[Academic Calendar Link](#)

BURSAR'S OFFICE (Located in OneStop)

The Bursar's Office is responsible for all aspects of tuition billing, payment processing, and refunds

TUITION & FEES

PAYMENT OPTIONS

STUDENT HEALTH INSURANCE

OFFICE OF RESIDENTIAL LIFE (ORL)

OFFICE OF RESIDENTIAL LIFE STAFF

The Residential Life team is comprised of professional and student staff members who live on campus and care deeply about serving our students with excellence.

[Staff Directory](#)

OTHER STUDENT RESOURCES

COUNSELING & PSYCHOLOGICAL SERVICES(CAPS)

CAPS offers individual sessions, support groups, and medication management. They can meet either remotely or in-person.

To Schedule an Appointment: 203-932-7333 or [click here*](#) to schedule online.

For after hours emergencies: Students can access the 24/7 crisis line after 4:30pm and during weekends/holidays by dialing our regular office phone 203-932-7333

CAPS is able to make referrals to off campus providers should students need a higher level of care or are interested in working with non-CAPS therapists. Students can access this provider list by [clicking here*](#).

ACCESSIBILITY RESOURCES CENTER (ARC)

"ARC" provides comprehensive supports and a range of services that serve to promote educational equity and ensure that students are able to participate in the opportunities available at the university.

[Step-by-Step Guide to Request Accommodations Link](#)
[Request Modifications to Housing and/or Dining Link](#)

REGISTER FOR CLASSES

Students can use the link below to register for classes, browse course catalog, view holds and view transcripts.

[Register For Classes *](#)

FERPA

The Family Educational Rights and Privacy Act (FERPA) of 1974 prohibits postsecondary educational institutions from disclosing the education's records of students to most third-parties without the student's explicit written consent. Under the provisions of FERPA, parents are considered to be third-parties and student information may not be disclosed to a parent without the student's explicit written consent.

[FERPA Contact Update Link *](#)

REFUND & WITHDRAWAL POLICY

FINANCIAL AID

EPAY: ONLINE BILLING & PAYMENT SUITE

RESIDENTIAL DOCUMENTS & RESOURCES

Here you will find your Housing Agreement, What To Bring List and Housing Cancellation & Appeal Process.

[Documents & Resource Link*](#)

CAREER CLOSET/CAMPUS PANTRY

The Career Closet/Campus Pantry includes professional clothing, nonperishable food, and health and wellness items that are available at no cost to students who need them.

[Campus Pantry Request Form*](#)
[Career Closet Request Form*](#)

CENTER FOR STUDENT SUCCESS(CSS)

CSS aims to provide support, resources, and advising assistance for all students. Success Advisors work one-on-one with students to help set personal and academic goals. Students can schedule an appointment through Navigate. For general questions, email css@newhaven.edu.

CAREER DEVELOPMENT CENTER(CDC)

CDC helps choosing the right major – or switching to a better fit – to internships and co-ops, résumé building, interview training, and job listings in your field.

[Request An Appointment*](#)
[Browse Internship & Job Opportunities*](#)