



University of
New Haven

Tuition Billing and Financing Your Education

Presented by:



The One Stop Student Financial
and Registrar Services Office



Steps to Get Ready For The Fall Semester

1. Review your **fall tuition bill in ePay**.
2. Sign up your parent/family member as an **Authorized User** in ePay.
3. Confirm your **financial aid** is finalized.
4. Waive the University-sponsored **health insurance** if already covered.
5. Review your **payment options** and decide which payment method works best for you and your family.



TIP

Check your University email account frequently.

We are here to
help you.



Step 1: Review your Fall Tuition Bill in ePay

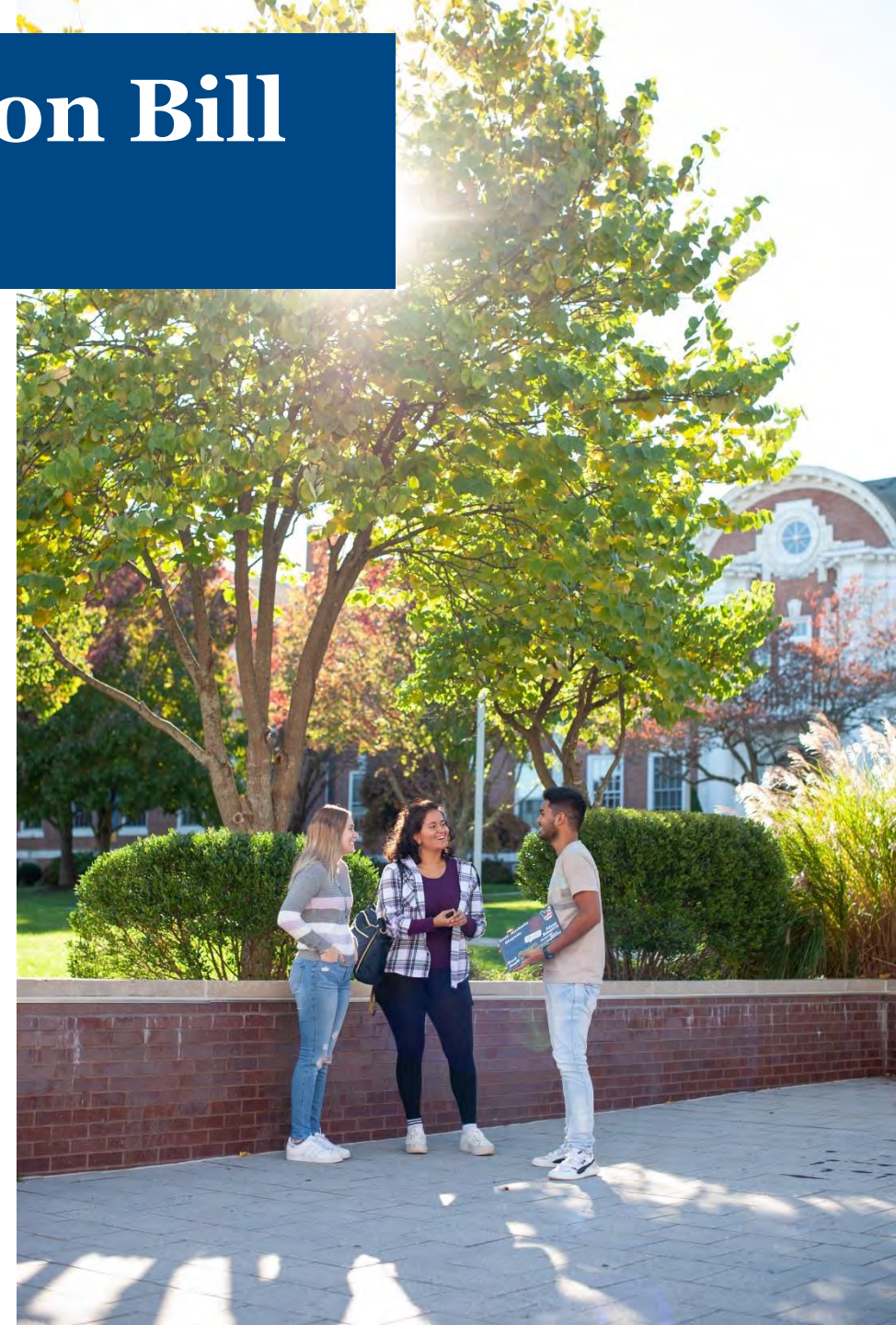


Step 1: Review your Fall Tuition Bill in ePay

- ePay is the University's online, paperless billing system.
- Billing notifications are sent to student's University email account.
- Parents/families will only be emailed if they are set up as an authorized user in ePay.

Fall 2023 Bill Due

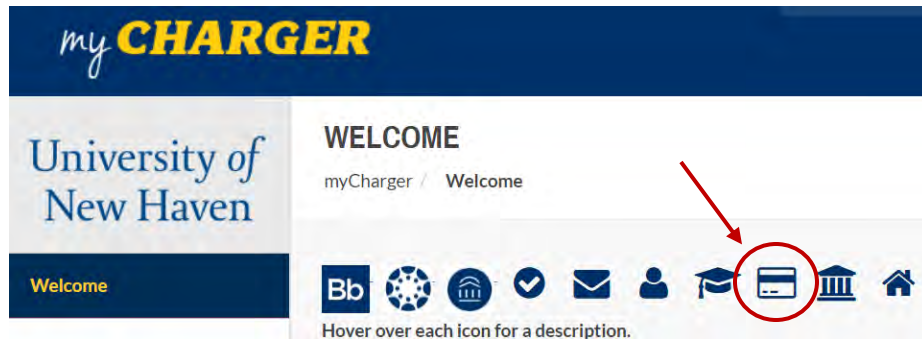
August 1, 2023



How to Access ePay

Student Access

- Students can log into ePay via the myCharger portal.



Parent and Family Access

- Student must set you up as an Authorized User in ePay.
- Once set up, the Authorized User will receive their own personal login credentials.
- Link to Authorized User site on newhaven.edu/bursar.



Understanding ePay

The screenshot shows the University of New Haven ePay portal. The top navigation bar includes 'My Account', 'My Profile', 'Make Payment', 'Deposits', 'Refunds', and 'Help'. The main content area is divided into several sections:

- Announcement:** A 'Welcome to ePay' message and 'Important Dates and Deadlines' for Fall 2023 Tuition Bills and Student Health Insurance Waiver.
- Make a Payment:** A green bar with a 'Select Option' dropdown and a 'Go!' button.
- Student Account:** A table showing account details for ID: xxx7790.

Amount Due	\$33,169.00
Anticipated Credits	\$12,500.00
Amount due including estimated aid	\$20,669.00
- Statements:** A section with an 'On-Demand Statement' button and a 'View Statements' button.
- My Profile Setup:** A sidebar with links for 'Authorized Users', 'Personal Profile', 'Security Settings', and 'Electronic Refunds'.
- Term Balances:** A table showing the balance for Fall 2023.


Fall 2023	\$20,669.00
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Three yellow callout boxes provide additional information:

- Top left: 'Check here for important dates and deadlines, helpful tools, and more.' (points to the 'Important Dates and Deadlines' section)
- Center: 'Download a real time, up-the-minute statement.' (points to the 'On-Demand Statement' button)
- Bottom right: 'Access current and past monthly eBills statements.' (points to the 'View Statements' button)



Understanding your Bill



University of
New Haven

Bursar's Office
300 Boston Post Rd
West Haven, CT 06516
bursar@newhaven.edu
203-932-7217
www.newhaven.edu/bursar

SAMPLE

Charlie Chager
300 Boston Post Road
West Haven, CT 06516
Student ID: 00123456

STATEMENT DATE	DUE DATE	AMOUNT DUE
04/16/2021	05/13/2021	\$0.00

Account Summary

CHARGES		CREDITS/ANTICIPATED CREDITS	
Tuition Undergraduate	\$20685.00	Dean's Scholarship	\$1000.00
General Student Fee	\$784.00	Distinguished Scholar Award	\$8000.00
Student Health Insurance	\$1525.00	Payment - Electronic Check	\$13974.00
Total Charges: \$22,974.00		Total Credits/Anticipated Credits: \$22,974.00	

PREVIOUS BALANCE	CURRENT TERM BALANCE	DUE DATE	AMOUNT DUE
\$0.00	\$0.00	05/13/2021	\$0.00

Spring 2021 Schedule

Subject	Course	Section	Campus	Course Title	Credits
CJST	2250	02	MAI	Scientific Methods in CJ	3.00
CJST	3399	02	MAI	Professional Practices in CJ	3.00
HSEM	2202	80	MAI	Technology in Emerg Mgmt	3.00
HSEM	3805	80	MAI	Intelligence Community	3.00
HSEM	2101	80	MAI	Infrastructure Protection	3.00
Total Credit Hours: 15.00					

This statement reflects activity on your account, at the time the statement was prepared.
All past due accounts may be subject to a late payment fee.
Delinquent accounts may result in a financial hold being applied which may prevent you from future registration, access to grades, requesting transcripts and receiving your diploma.

Standard Charges

- Full-time Tuition (12 – 17 credits)
- General Student Fee
- Student Health Insurance
- Residential Student Charges
 - Room Charge/Meal Plan
 - Housing Activity Fee
- Anticipated Financial Aid
 - *only if your aid has been finalized
- Additional Course Specific Fees (if applicable)

NOTE: Books/supplies are NOT included in standard charges and must be purchased separately.

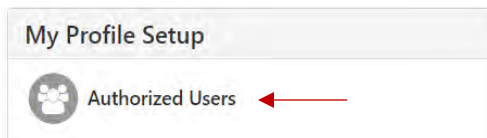


Step 2: Sign up your Parent/Family Member as an Authorized User in ePay



Step 2: Sign up your Parent/Family Member as an Authorized User in ePay

- In order for staff to discuss any details of the student's bill with anyone other than the student, the person **must be listed as an Authorized User.**
- Select **Authorized Users** under the **My Profile Setup** section on the home page in ePay.



- Receive billing emails when your student does.
- Securely store your payment information. (optional)



Set this up right away so we can assist you when you contact us.

TIP



Step 3: Confirm your Financial Aid is Finalized



Step 3: Confirm your Financial Aid is Finalized

- Accept or decline all of your financial aid awards online via the My Financial Aid System.
- Submit additional documents if requested.
- For first-time student loan borrowers only.
 - Complete Loan Entrance Counseling
 - Sign Master Promissory Note (MPN)
- Report any outside scholarships you receive to the Financial Aid Office.



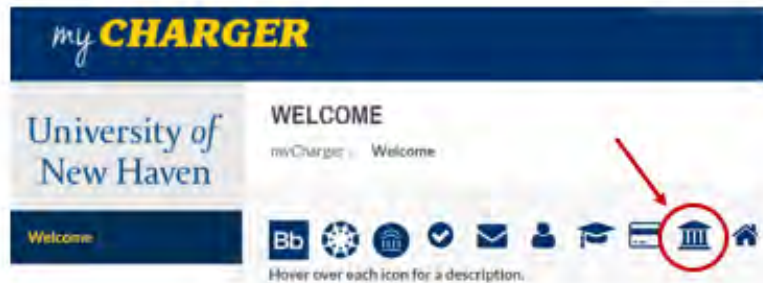
TIP

If you do not see your financial aid listed on your bill in ePay, something has not been finalized.



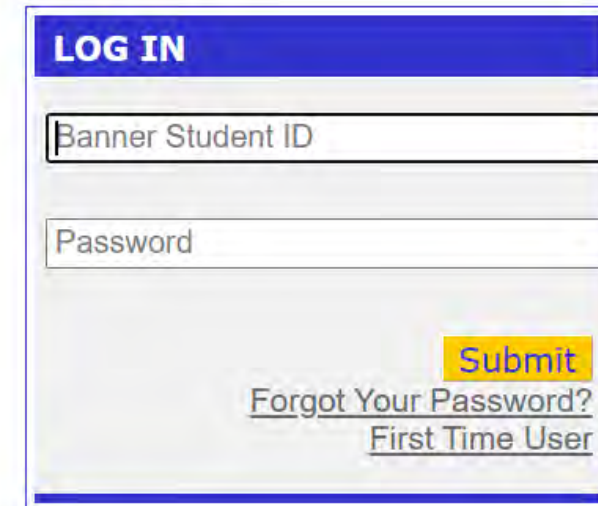
Accessing the Financial Aid System

Step 1. Click on the **My Financial Aid** icon via the **myCharger** portal.

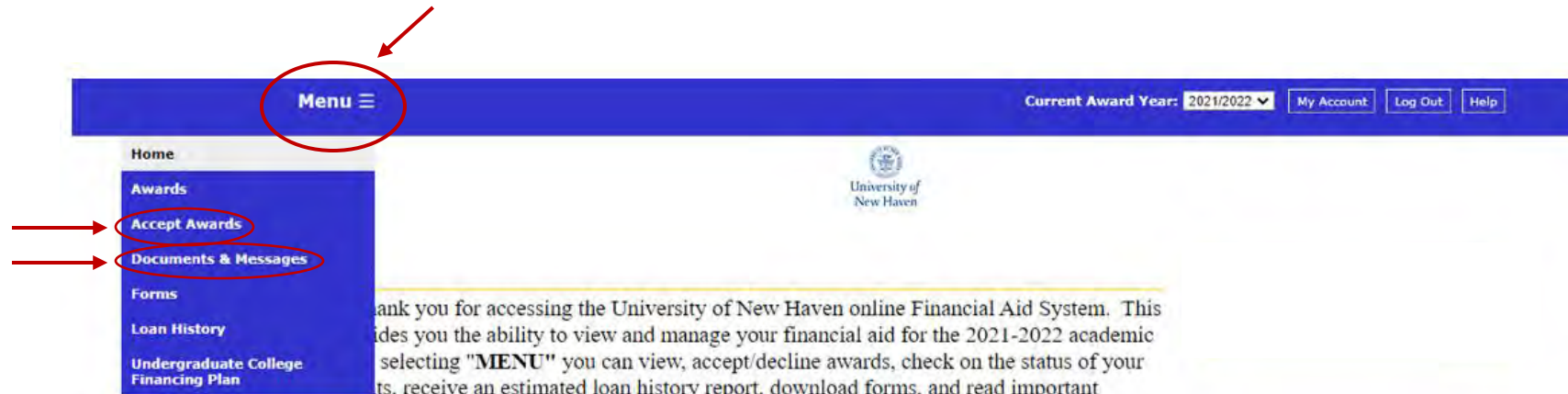


The My Financial Aid system can also be accessed on the Financial Aid website at newhaven.edu/financialaid.

Step 2. Log into the My Financial Aid system using your Banner Student ID and password.

A screenshot of the My Financial Aid login form. The form has a blue header with the text "LOG IN". Below the header, there are two input fields: "Banner Student ID" and "Password". A yellow "Submit" button is located at the bottom right of the form. Below the "Submit" button, there are two links: "Forgot Your Password?" and "First Time User".

Confirming your Financial Aid is Finalized



Thank you for accessing the University of New Haven online Financial Aid System. This system provides you the ability to view and manage your financial aid for the 2021-2022 academic year. By selecting "MENU" you can view, accept/decline awards, check on the status of your awards, receive an estimated loan history report, download forms, and read important messages about your financial aid. On each page you will find specific information and/or instructions.

When applying for aid you can confirm we have received the required documents and determine what forms are outstanding by visiting the "**Documents**" page. If additional documents are being requested you may find the forms you need on the "**Forms**" page. After you complete your application and we process a financial aid award; you can view and then accept or decline the offered assistance at the Awards and Accept Awards pages.

The College Financing Plan in the menu gives you important information about your financial aid award and about the university. This link only appears when you have had a financial aid award processed. **THE COLLEGE FINANCING PLAN IS NOT AN AWARD LETTER.** It takes your financial aid award information from the Awards page and formats it into a federally mandated worksheet. Please click from the menu for your personalized sheet.

We hope that this system provides a valuable tool that assists you in navigating the financial aid process. Please contact the office at (203) 932-7315 or financialaid@newhaven.edu with any questions or concerns.



Step 4: Waive the University-Sponsored Health Insurance if already covered.



Step 4: Waive the University-Sponsored Health Insurance if already covered.



- All full-time undergraduate students are required to have health insurance.
- Option to waive if covered under another plan.
- A waiver MUST be processed each academic year.
- Visit www.studentcenter.uhcsr.com/newhaven and click on Waive Coverage.
- **Waiver Deadline: July 31, 2023**

Plan Basics:

- Offered and administered by United Healthcare.
- Policy coverage: 8/1/2023 – 7/31/2024
- Cost is \$1,800.00 for the year.



TIP

Review your current health insurance coverage before deciding whether to waive.



Step 5: Review your Payment Options



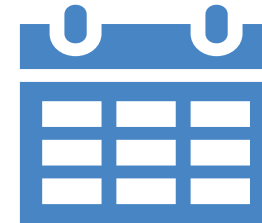
Step 5: Review your Payment Options



Online in ePay



Pay by Mail



**Enroll in the
Monthly
Installment Plan**



**Apply
for a Loan**



TIP

All these payment options can be used together – you do not have to use one option exclusively.



Pay Online in ePay

- Electronic Check (e-check)
 - There is no service fee for using e-check
- Credit/Debit Card
 - Visa, MasterCard, Discover, Amex
 - Subject to a 2.85% service fee



TIP

Confirm your account information with your bank before making your online payment.



Pay by Mail



- Personal/bank check, 529 college savings plan payments
- Payable to the University of New Haven
- Include student's name and student ID number
- Payments can be mailed to:
University of New Haven
Attn: Bursar's Office
300 Boston Post Road
West Haven, CT 06516



TIP

Once your payment has been posted, you can see the transaction listed on your On Demand Statement in ePay.



Enroll in Monthly Installment Plan

- \$50 enrollment fee per semester, interest-free.
- Fall Plan: 5 payments (first payment due July 1)
- Spring Plan: December – April
- Payments are due every 30 days on or around the 1st of each month.
- Deadline to enroll in the Fall plan is **August 1**.
- Link to enrollment form available in ePay.

Note: All additional payments, financial aid and/or outside scholarships must be in place before enrolling.



Apply for a Loan



Federal Direct Parent Plus Loan (PLUS)

The parent is the borrower of this federal credit-based loan.

Private Alternative Loan

This private, credit-based loan is borrowed by the student and a creditworthy cosigner.



TIP

Minimize the number of times your credit is checked by applying for a loan for the entire academic year rather than prior to each semester.



Federal Direct Parent Plus Loan (PLUS)

How to Apply:

- Parent signs into www.studentaid.gov using the same FSA ID they used to electronically sign their FAFSA.
- A credit check is required.



TIP

If approved, parent also needs to complete their own Master Promissory Note for a Federal Direct Parent PLUS Loan (MPN).

Federal Direct Parent Plus Loan Basics:

- Parents may borrow up to the cost of attendance minus any other financial aid received.
- Interest begins accruing at the time of disbursement.
 - *Expected fixed rate: 8.05%*
- The government withholds an origination fee from each disbursement.
 - *Current origination fee: 4.228%*
- If denied, student is eligible to borrow an additional \$4,000 for the year in the Unsubsidized Federal Direct Student Loan program.



Private Alternative Loan

How to Apply:

- This loan is offered through many lenders, such as banks, credit unions, state agencies, and other financial institutions.



TIP

Please be sure to apply promptly and allow yourself enough time to complete the loan process.

Private Loan Basics:

- The rates and terms vary based on the type of loan and the lender.
- Borrow up to the cost of attendance minus any other financial aid received.
- Make sure you read and understand the terms and conditions of the loan before applying.
- Deferred repayment options may be available. Consult with your specific lender for more information.



Are You Ready For The Fall Semester?

- Review your **fall tuition bill in ePay**. Fall bills are due **August 1, 2023**.
- Sign up your parent/family member as an **Authorized User** in ePay.
- Confirm your **financial aid** is finalized.
- Waive the University-sponsored **health insurance**. Online waiver deadline: **July 31, 2023**.
- Review your **payment options** and decide which payment method works best for you and your family.



TIP

If you need help, please ask and **PLEASE** do not wait until the last minute.

We are here to
help you.



Visit our Website: Newhaven.edu/onestop

One Stop Student Financial and Registrar Services Office



We are here to help

The One Stop is an integrated customer service office representing the offices of the Bursar, Financial Aid, and Registrar. Our office is here to assist students and families with their student billing, financial aid, and registration questions.

[Fall 2023 Tuition Billing and Financial Information](#)

[One Stop Newsletter](#)

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Bursar's Office

Phone: 203-932-7217

Email: bursar@newhaven.edu

Financial Aid Office

Phone: 203-932-7315

Email: financialaid@newhaven.edu

Office Location:

Bergami Hall *(By appointment only)*

Summer Hours:

Monday through Thursday

8:30am – 4:30pm

Friday

8:30am – 1:30pm