TUITION, BILLING AND FINANCIAL INFORMATION

Tuition Billing and Financing
Your Education

Presented by:
The One Stop Student Financial and Registrar Services Office
Steps to Get Ready For The Fall Semester

1. Review your fall tuition bill in ePay.
2. Sign up your parent/family member as an Authorized User in ePay.
3. Confirm your financial aid is finalized.
4. Waive the University-sponsored health insurance if already covered.
5. Review your payment options and decide which payment method works best for you and your family.

We are here to help you.

Check your University email account frequently.
Step 1: Review your Fall Tuition Bill in ePay
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- ePay is the University’s online, paperless billing system.
- Billing notifications are sent to student’s University email account.
- Parents/families will only be emailed if they are set up as an authorized user in ePay.

Fall 2023 Bill Due
August 1, 2023
How to Access ePay

Student Access

• Students can log into ePay via the myCharger portal.

Parent and Family Access

• Student must set you up as an Authorized User in ePay.
• Once set up, the Authorized User will receive their own personal login credentials.
• Link to Authorized User site on newhaven.edu/bursar.
Understanding ePay

- Download a real-time, up-the-minute statement.
- Access current and past monthly eBills statements.
- Check here for important dates and deadlines, helpful tools, and more.
Understanding your Bill

Standard Charges

- Full-time Tuition (12 – 17 credits)
- General Student Fee
- Student Health Insurance
- Residential Student Charges
  - Room Charge/Meal Plan
  - Housing Activity Fee
- Anticipated Financial Aid
  *only if your aid has been finalized
- Additional Course Specific Fees (if applicable)

NOTE: Books/supplies are NOT included in standard charges and must be purchased separately.
Step 2: Sign up your Parent/Family Member as an Authorized User in ePay
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• In order for staff to discuss any details of the student's bill with anyone other than the student, the person must be listed as an Authorized User.

• Select Authorized Users under the My Profile Setup section on the home page in ePay.

• Receive billing emails when your student does.
• Securely store your payment information. (optional)

TIP: Set this up right away so we can assist you when you contact us.
Step 3: Confirm your Financial Aid is Finalized
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- Accept or decline all of your financial aid awards online via the My Financial Aid System.
- Submit additional documents if requested.
- For first-time student loan borrowers only.
  - Complete Loan Entrance Counseling
  - Sign Master Promissory Note (MPN)
- Report any outside scholarships you receive to the Financial Aid Office.

TIP: If you do not see your financial aid listed on your bill in ePay, something has not been finalized.
Accessing the Financial Aid System

**Step 1.** Click on the **My Financial Aid** icon via the **myCharger** portal.

**Step 2.** Log into the My Financial Aid system using your Banner Student ID and password.

The My Financial Aid system can also be accessed on the Financial Aid website at [newhaven.edu/financialaid](http://newhaven.edu/financialaid).
Thank you for accessing the University of New Haven online Financial Aid System. This provides you the ability to view and manage your financial aid for the 2021-2022 academic year. After selecting "MENU" you can view, accept, decline awards, check on the status of your awards, receive an estimated loan history report, download forms, and read important messages about your financial aid. On each page you will find specific information and instructions.

When applying for aid you can confirm we have received the required documents and determine what forms are outstanding by visiting the "Documents" page. If additional documents are being requested you may find the forms you need on the "Forms" page. After you complete your application and we process a financial aid award, you can view and then accept or decline the offered assistance at the Awards and Accept Awards pages.

The College Financing Plan in the menu gives you important information about your financial aid award and about the university. This link only appears when you have had a financial aid award processed. THE COLLEGE FINANCING PLAN IS NOT AN AWARD LETTER. It takes your financial aid award information from the Awards page and formats it into a federally mandated worksheet. Please click from the menu for your personalized sheet.

We hope that this system provides a valuable tool that assists you in navigating the financial aid process. Please contact the office at (203) 932-7315 or financialaid@newhaven.edu with any questions or concerns.
Step 4: Waive the University-Sponsored Health Insurance if already covered.
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- All full-time undergraduate students are required to have health insurance.
- Option to waive if covered under another plan.
- A waiver **MUST** be processed each academic year.
- Visit [www.studentcenter.uhcsr.com/newhaven](http://www.studentcenter.uhcsr.com/newhaven) and click on Waive Coverage.

**Waiver Deadline: July 31, 2023**

**Plan Basics:**

- Offered and administered by United Healthcare.
- Policy coverage: 8/1/2023 – 7/31/2024
- Cost is $1,800.00 for the year.

**TIP**

Review your current health insurance coverage before deciding whether to waive.
Step 5: Review your Payment Options
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- Online in ePay
- Pay by Mail
- Enroll in the Monthly Installment Plan
- Apply for a Loan

All these payment options can be used together – you do not have to use one option exclusively.
Pay Online in ePay

- Electronic Check (e-check)
  - There is no service fee for using e-check

- Credit/Debit Card
  - Visa, MasterCard, Discover, Amex
  - Subject to a 2.85% service fee

TIP
Confirm your account information with your bank before making your online payment.
Pay by Mail

• Personal/bank check, 529 college savings plan payments

• Payable to the University of New Haven

• Include student’s name and student ID number

• Payments can be mailed to:
  University of New Haven
  Attn: Bursar’s Office
  300 Boston Post Road
  West Haven, CT 06516

Once your payment has been posted, you can see the transaction listed on your On Demand Statement in ePay.
Enroll in Monthly Installment Plan

- $50 enrollment fee per semester, interest-free.
- Fall Plan: 5 payments (first payment due July 1)
- Spring Plan: December – April
- Payments are due every 30 days on or around the 1st of each month.
- Deadline to enroll in the Fall plan is **August 1**.
- Link to enrollment form available in ePay.

Note: All additional payments, financial aid and/or outside scholarships must be in place before enrolling.
Apply for a Loan

Federal Direct Parent Plus Loan (PLUS)
The parent is the borrower of this federal credit-based loan.

Private Alternative Loan
This private, credit-based loan is borrowed by the student and a creditworthy cosigner.

Minimize the number of times your credit is checked by applying for a loan for the entire academic year rather than prior to each semester.
Federal Direct Parent Plus Loan (PLUS)

How to Apply:

• Parent signs into [www.studentaid.gov](http://www.studentaid.gov) using the same FSA ID they used to electronically sign their FAFSA.

• A credit check is required.

TIP
If approved, parent also needs to complete their own Master Promissory Note for a Federal Direct Parent PLUS Loan (MPN).

Federal Direct Parent Plus Loan Basics:

• Parents may borrow up to the cost of attendance minus any other financial aid received.

• Interest begins accruing at the time of disbursement.
  o *Expected fixed rate: 8.05%*

• The government withholding an origination fee from each disbursement.
  o *Current origination fee: 4.228%*

• If denied, student is eligible to borrow an additional $4,000 for the year in the Unsubsidized Federal Direct Student Loan program.
Private Alternative Loan

How to Apply:

• This loan is offered through many lenders, such as banks, credit unions, state agencies, and other financial institutions.

Please be sure to apply promptly and allow yourself enough time to complete the loan process.

Private Loan Basics:

• The rates and terms vary based on the type of loan and the lender.

• Borrow up to the cost of attendance minus any other financial aid received.

• Make sure you read and understand the terms and conditions of the loan before applying.

• Deferred repayment options may be available. Consult with your specific lender for more information.
Are You Ready For The Fall Semester?

- Review your **fall tuition bill in ePay**. Fall bills are due **August 1, 2023**.
- Sign up your parent/family member as an **Authorized User** in ePay.
- Confirm your **financial aid** is finalized.
- Waive the University-sponsored **health insurance**. Online waiver deadline: **July 31, 2023**.
- Review your **payment options** and decide which payment method works best for you and your family.

If you need help, please ask and PLEASE do not wait until the last minute.

We are here to help you.
Visit our Website: Newhaven.edu/onestop

One Stop Student Financial and Registrar Services Office

We are here to help
The One Stop is an integrated customer service office representing the offices of the Bursar, Financial Aid, and Registrar. Our office is here to assist students and families with their student billing, financial aid, and registration questions.

- Fall 2023 Tuition Billing and Financial Information
- One Stop Newsletter
- Rate Your One Stop Experience
Bursar’s Office
Phone: 203-932-7217
Email: bursar@newhaven.edu

Financial Aid Office
Phone: 203-932-7315
Email: financialaid@newhaven.edu

Office Location:
Bergami Hall (By appointment only)

Summer Hours:
Monday through Thursday
8:30am – 4:30pm
Friday
8:30am – 1:30pm