



University of
New Haven

TUITION BILLING AND FINANCING YOUR EDUCATION

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SOAR | 2026



Steps to Get Ready for the Fall Semester

- 1 Review your fall tuition bill in ePay.
- 2 Sign up your parent/family as an Authorized User in ePay.
- 3 Confirm your financial aid is finalized.
- 4 University-sponsored health insurance: Waive or Enroll
- 5 Review your payment options and decide which payment method works best for you and your family.

Step 1: Review Your Fall Tuition Bill in ePay

- ePay is the University's online, paperless billing system.
- Billing notifications go to your University email account.
- Parents and families only receive emails if you set them up as an Authorized User in ePay.

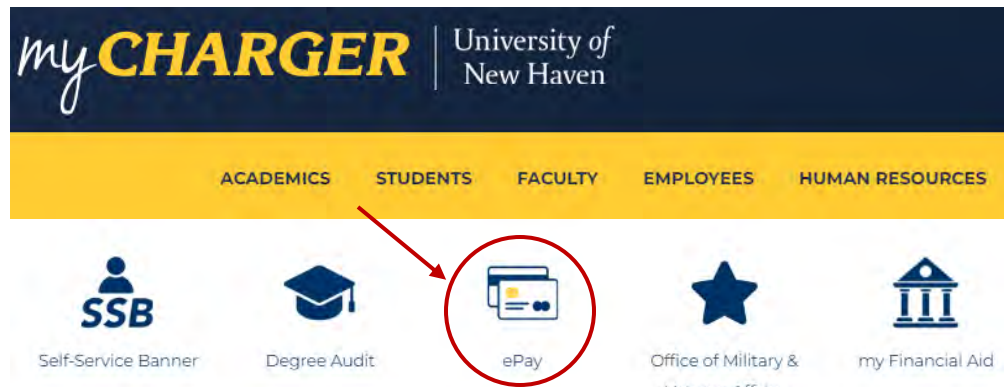
Fall 2026 Bill Due: August 1, 2026



How to Access ePay

Student Access

Students can log into ePay via the myCharger portal.



Parent and Family Access

- Student must set you up as an Authorized User in ePay.
- Once set up, the Authorized User will receive their own personal login credentials.
- Link to Authorized User site on newhaven.edu/bursar.

Understanding ePay

Home

My Account

My Profile

Make Payment

Payment Plans

Deposits

Refunds

Help

Announcement

Welcome to ePay

Your opinion is important to us and we want to hear from you. [Share your feedback](#) with the One Stop.

Fall 2026 Bills

Available in ePay: June 16, 2026

Due Date: August 1, 2026

Reminders

- In order for staff to discuss any details of the student's bill with anyone other than the student, the person must be an **authorized user**.

- **Expecting a refund?** Students are strongly encouraged to enroll in **direct deposit**. Click on the Refunds option to get started.

Helpful Links

- [Explanation of Tuition and Fees](#) - Understanding your charges.
- [Flywire](#) - International wire transfer
- Students can login to the [My Financial Aid](#) system to review if their financial aid is accepted and if all documents are received.

Student Account

Balance

\$0.00

View Activity

Make Payment

Statements

Click the button to view your current account balance and details.

On-Demand Statement

Your latest eBill Statement (11/17/25) Spring 2026

View Statements

Your latest 1098-T Tax statement 2025 1098-T Statement

View Statements

My Profile Setup

Authorized Users

Personal Profile

Security Settings

Consents and Agreements

Electronic Refunds

Term Balances

Check here for important dates and deadlines, helpful tools, and more.

Download a real time, up-to-the-minute statement.

Access current and past monthly eBill statements.



TIP

ePay is best viewed on a desktop.

Understanding Your Bill

Standard Charges:

- Full-time Tuition (12 – 17 credits)
- General Student Fee
- Student Health Insurance
- Residential Student Charges
 - Room Charge
 - Meal Plan
- Additional Course Specific Fees (if applicable)
- Anticipated Financial Aid
 - *only if your aid has been finalized

Note: Books are NOT included in standard charges and must be purchased separately.





Step 2: Sign up your Parent/Family Member as an Authorized User in ePay

- Staff can only discuss bill details with someone listed as an Authorized User.
- Select Authorized Users under My Profile Setup on the ePay home page.
- Your authorized user will receive billing emails when you do.
- Securely store payment information (optional).



TIP

Set this up right away so we can assist you when you contact us.

Step 3: Confirm your Financial Aid is Finalized

- Accept or decline all your financial aid awards online via the My Financial Aid System.
- Submit additional documents if requested.
- For first-time student loan borrowers only.
 - Complete Loan Entrance Counseling
 - Sign Master Promissory Note (MPN)
- Report any outside scholarships you receive to the One Stop Office.



TIP

If you do not see your financial aid listed on your bill in ePay, something has not been finalized.



Step 4: University-Sponsored Health Insurance: Waive or Enroll

Plan Basics:

- Offered and administered by United Healthcare.
- Policy coverage: 8/1/2026 – 7/31/2027
- Cost is \$1,900.00 for the year.

Enroll in Plan:

- Email sent around August 1 with instructions on accessing your health insurance card and policy.

Waiver Information:

- All full-time undergraduate students are required to have health insurance.
- Option to waive if covered under another plan.
- A waiver MUST be processed each academic year.
- Visit www.studentcenter.uhcsr.com/newhaven and click on Waive Coverage.

Waiver Deadline: July 31, 2026



TIP

Review your current health insurance coverage before deciding whether to waive.

Step 5: Review your Payment Options



Online in ePay



Pay by Mail



Enroll in the
Monthly
Payment Plan



Apply for a Loan



TIP

All these payment options can be used together.
You do not have to use one option exclusively.

Pay Online in ePay

Electronic Check (e-check)

- There is no service fee for using e-check

Credit/Debit Card

- Visa, MasterCard, Discover, Amex
- Subject to a 3.0% service fee



TIP

Confirm your account information with your bank before making your online payment.



Pay by Mail



- Personal/bank check, 529 college savings plan payments
- Payable to the University of New Haven
- Include student's name and student ID number
- Payments can be mailed to:
University of New Haven
Attn: Bursar's Office
300 Boston Post Road
West Haven, CT 06516



TIP

Once your payment has been posted, you can see the transaction listed on your On Demand Statement in ePay.

Enroll in Monthly Payment Plan

- \$55 enrollment fee per semester, interest-free
- Fall Plan: 5 payments (July – November)
- Payments are due on the 15th of each month.
- Monthly payments automatically adjust for account changes, including new charges, payments, or financial aid.
- Simple, quick enrollment directly in ePay.



TIP

Set up automatic payments so you never miss a due date.



Apply for a Loan



Federal Direct Parent Plus Loan

The parent is the borrower of this federal credit-based loan.

Private Student Loan

This private, credit-based loan is borrowed by the student and a creditworthy cosigner.



TIP

Minimize the number of times your credit is checked by applying for a loan for the entire academic year rather than prior to each semester.

Federal Direct Parent Plus Loan

Plus Loan Basics:

- Parents may borrow up to \$20,000 annually per student (\$65,000 lifetime limit)
- Interest begins accruing at the time of disbursement.
 - *Expected fixed rate: 9.07%*
- The government withholds an origination fee from each disbursement.
 - *Current origination fee: 4.228%*
- If denied, student is eligible to borrow an additional \$4,000 for the year in the Unsubsidized Federal Direct Student Loan program.

How to Apply:

- Parent signs into studentaid.gov using the same FSA ID they used to electronically sign their FAFSA.
- A credit check is required.



TIP

If approved, parent also needs to complete their own Master Promissory Note for a Federal Direct Parent PLUS Loan (MPN).

Federal Direct Parent Plus Loan

Private Student Loan

Private Loan Basics:

- The rates and terms vary based on the type of loan and the lender.
- Borrow up to the cost of attendance minus any other financial aid received.
- Make sure you read and understand the terms and conditions of the loan before applying.
- Deferred repayment options may be available. Consult with your specific lender for more information.

How to Apply:

- This loan is offered through many lenders, such as banks, credit unions, state agencies, and other financial institutions.
- A credit check is required.
- Visit elmselect.com to compare lender options.



Please be sure to apply promptly and allow yourself enough time to complete the loan process.

Tuition Protection Plan from GradGuard

Compensation: Get reimbursed up to 100% of the student's investment, including other school-invoiced fees, after a withdrawal due to a covered reason.

Flexibility: Update the coverage amount to what works best for you and your family.

Help when you need it: Includes a Student Life Assistance hotline to help students and their families take care of emergencies and unexpected issues.

Easy to Purchase: Sign up in ePay by September 3.



Learn more by calling GradGuard at [\(877\) 794-6603](tel:(877)794-6603) or visiting <https://gradguard.com/tuition>

Are Your Ready for the Fall Semester

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Fall bills are due August 1, 2026.
- Sign up your parent/family member as an **Authorized User** in ePay.
- Confirm your **financial aid** is finalized.
- University-sponsored **health insurance**:
Waive or Enroll
Online waiver deadline: July 31, 2026.
- Review your **payment options** and decide which payment method works best for you and your family.



TIP

If you need help, please ask and **PLEASE** do not wait until the last minute.



We are Here to Help!
www.Newhaven.edu/onestop

Bursar's Office

Phone: 203-932-7217

Email: bursar@newhaven.edu

Financial Aid Office

Phone: 203-932-7315

Email: financialaid@newhaven.edu

Office Location:

Bergami Hall

Summer Hours:

Monday through Thursday
8:30am – 4:30pm

Friday
8:30am – 1:30pm

University of New Haven

