

SUPPORTING STUDENTS IN THE RESIDENCE HALLS

SOAR 2024 | Office of Residential Life

University of
New Haven



**POWER
ON**

Presentation Overview



Overview of the Office of Residential Life

- This will provide a quick overview of the Office of Residential Life and the staff



Caretaker to Coach

- This will provide information for parents and families on how to support their student and partner with our office



Student Support in Residence Halls

- This will provide a quick overview of the various support resources available to residential students



The Welcome Experience

- The first six weeks are critical to student success, and we have a robust welcome program for residential students



Question & Answer

- This will provide parents and families an opportunity to ask questions regarding the residential experience

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**OVERVIEW OF THE
OFFICE OF
RESIDENTIAL LIFE**



Mission Statement

The mission of the Office of Residential Life is to create a safe, supportive, inclusive, and engaged learning environment that enhances students' holistic development. We provide opportunities for students to create community and implement a vision for their future.

To serve our mission, we commit to co-creating a student-centered environment that values:

Curiosity and *Discovery* | Thoughtful and creative *Expression* | *Advocacy* for self and others | Authentic and equitable *Relationships* | A sense of *Belonging* and *Pride*

*Recognize the effort. Appreciate the contribution.
Celebrate the journey.*



Educational Priority

The experience of living in a college residence hall allows individuals to live closely with many other students of diverse backgrounds. Individuals can broaden awareness of themselves and others as they gain valuable insight by learning to function in a community.

As a result of the U New Haven living experience, students emerge as Lifelong Chargers—capable, empowered, engaged citizens who contribute meaningfully to global society in their pursuit of success.

Success is PoWeR:

- Personal Development
- Wellness
- Relationships

Office of Residential Life Staff

Most up-to-date contact information can be found at: <https://www.newhaven.edu/student-life/living-on-campus/staff.php>

Central Office & Leadership

Our central office team listed below is located in our main office, which is located in Bixler Hall and is open Monday – Friday from 8:30am to 4:30pm

- *Director of Residential Life*
- *Administrative Coordinator*
- *Associate Director of Residential Education*
- *Associate Director of Residential Operations*
- *Assistant Director of Residential Education*
- *Assistant Director of Residential Operations*
- *Graduate Assistant for Residential Education*
- *Graduate Assistant for Residential Operations*
- *Senior Office Assistant*
- *Office Assistants*

Building Staff

Our building staff are assigned to each residence hall and are the primary support for your residential student while living on campus. Their office hours vary and will be shared with students at the start of each semester.

- *Area Coordinator (AC) - 7 positions*
- *Residence Director (RD) - 4 positions*
- *Resident Assistant (RA) - 66 positions*
- *Academic Peer Mentor (APM) - 5 positions*
- *Desk Assistant (DA) - 10+ positions*

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CARETAKER TO COACH

Anticipate Bumps Along The Way

THE BALANCING ACT

ROOMMATE ISSUES

FINDING FRIENDS

GRADES/FACULTY

NEW EMPLOYMENT

GETTING "IN TROUBLE"

Moving from Caretaker to Coach



Wait

- Before giving advice, wait for your student to ask for it



Support

- Ask your student how you can assist them through the process



Brainstorm

- Help your student find the answers themselves and ask questions like, "Who could help you on campus?"



Encourage

- Remind your student they can do this and that they've succeeded in the past!



Listen

- Sometimes your student just wants to be heard

Four Critical Conversations



Academics

- What are your expectations?
- Grades may not be the same as high school



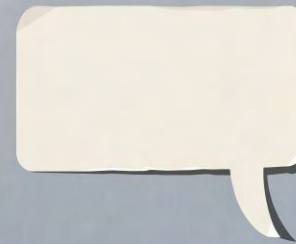
Finances

- Budgeting
- Employment



Health & Safety

- Washing clothes, cleaning room, etc.
- Alcohol & Drugs – expectations, open conversation, safety net



Communication

- When and how – *this will change*
- Who they should be reaching out to for help

“

In order to grow, they must learn to fix their own mistakes. Have the door open and the coffee poured, ready to listen

”

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STUDENT SUPPORT IN RESIDENCE HALLS

Resources & Support

- Resident Assistants (RA)
 - o *Our student staff are the best point of contact for your student who has questions or needs assistance. If your student reaches out, please make sure they have reached out to their RA as they are a great resource that can connect them to various campus resources.*
- Academic Peer Mentors (APM)
 - o *These student staff members work with the Center for Student Success (CSS) and are accessible in the first-year residential communities to provide academic support to students.*
- Residence Hall Association (RHA)
 - o *This organizing body works closely with Residential Life leadership to advocate for the needs of the residential communities. Students can choose to join RHA, get involved in their building Hall Council, or bring their ideas and concerns to the RHA e-board.*
- Programming
 - o *Our staff host a series of social, cultural, and educational events to foster connections among students and help them build skills essential to living independently. Last year, we hosted over 800 events.*

Resources & Support

- Area Coordinators (AC)/Residence Directors (RD)
 - o *Our professional and graduate building supervisors are the next level of support for your student if they cannot reach their RA or feel like they need additional support outside their RA. This is also the first and main point of contact for all parents and families of students living in the residence halls. The most up-to-date contact information can be found online at: <https://www.newhaven.edu/student-life/living-on-campus/staff.php>*
- Residential Curriculum
 - o *To execute our educational priority, we deliver a structured set of experiences and enrichment activities that are designed to bolster students' knowledge, awareness, and competency to support their development, wellbeing, and interpersonal relationships.*
- Conflict Resolution
 - o *We support students in maintaining healthy relationships and resolving conflict. We do this by skill sharing and assisting them in navigating complex situations.*
- Leadership Development
 - o *There are various leadership and employment opportunities for students offered through our office: Desk or Office Assistants, Hall Council, Residence Hall Association, and Resident Assistant.*

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THE WELCOME EXPERIENCE

Welcoming Our Newest Chargers!

Our commitment is to provide a strong transition program to support students in their transition to college



Opening & Charge In

It is important for your students to move in on the scheduled date and participate in the Charge In programming to best prepare them to be a successful Charger!

New Student Move-In: *August 21, 2024*

Charge In: *August 22 - 25, 2024*



First Six Weeks

There are various tasks that new students will complete during their first six weeks as well as events they are encouraged to attend to get connected to other Chargers and make new connections.

- Floor Meetings
- Roommate Agreements
- Hall Council Elections
- Residential Curriculum & Programming



QUESTIONS

Contact Us!

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Instagram: @unewhavenreslife

