Welcome to the 2019-2020 Academic Year

FAMILIES ARE AN IMPORTANT PART OF THE FABRIC OF THE UNIVERSITY COMMUNITY

The Dean of Students Office welcomes our new Charger families and those who are returning for another great year.

We have created a monthly newsletter to help you stay connected to the campus community, provide you with some valuable resources, and share upcoming events and initiatives happening on campus.

INSIDE THIS ISSUE

Collaboration and Communication............ 2
Supporting Your Student ....................... 2-3
How Your Student Can Stay Informed .......... 3
HIPPA and FERPA ......................... 3
Family Day .................................. 4
Important Dates ............................ 4
Get In Touch ............................... 4
More Important Dates .................. 5
Health Services Updates ...................... 6
Family Facebook Live.................... 6
Interpreter Request ...................... 6
Charlie's FastPass ......................... 7
In order for members of the Division of Student Affairs to meet your expectations, work with your student, and make their experience at the University of New Haven a positive one, we ask that you partner with us.

HELP YOUR STUDENT TO COMMUNICATE THE PROBLEM

Helping your student to develop their personalized communication style is important. They need to ask for help, advocate for their needs, seek solutions to problems, and tell someone when something is going wrong. A great way you can support them in doing this is to role play what a possible conversation with a faculty or staff member might be like or help them to create a talking points sheet they can bring with them to a meeting. Help them to verbalize what they will say in a formal meeting and how to seek assistance on their own. This will boost their self-confidence and verbal skills which are essential to their future success after college. There will be meetings with community directors, success advisors, academic advisors, potential campus employers and coaches during the first weeks of school. Practice can give your student a sense of confidence to face a potentially anxiety-provoking situation.

SUPPORTING YOUR STUDENT:

TIME MANAGEMENT

- There are great apps out there to download on any phone to help you organize classes, meetings and assignments.
- Professors will distribute syllabi on the first day of class. Review it and note all important dates.

SAFETY

- Download the LiveSafe app on any phone.
- Walk in a group.
- Carry a cell phone at all times.

HIPPA AND FERPA

It is important to note the levels of confidentiality in place that must be upheld by law at the University. The Family Education Rights and Privacy Act (FERPA) and the Health Insurance Portability and Accountability Act (HIPPA) regulate what information can be shared with parents and family members. Your student is the best source of information and you should always default to them with your questions. Frequently checking in with your student about their academic, personal and conduct standing at the University will help to keep you in the know and feeling comfortable and connected. This year, students will be prompted to complete the FERPA waiver online in myCharger.

COLLABORATION AND COMMUNICATION

In order for members of the Division of Student Affairs to meet your expectations, work with your student, and make their experience at the University of New Haven a positive one, we ask that you partner with us.
ENCOURAGE YOUR STUDENT TO DEVELOP RESILIENCE AND INDEPENDENCE

When your student asks you to fix the problem for them or call/email the University on their behalf, take a deep breath and try to help them see how they can be a part of the solution. This may require reassuring them that they possess the skill set necessary to problem solve or seek out solutions independently. Sometimes, your student just needs to vent. They may not need you to fix anything; instead they just need for you to listen.

SUPPORTING YOUR STUDENT: SOMETIMES YOU JUST NEED TO DROP SOME HINTS....TRY THESE

**ACADEMICS:**
- Do you think that if you spent some time in the Library that may help you concentrate on your work more?
- At SOAR, we learned that the Center for Learning Resources (CLR), in the lower level of the Library, is a great place to go for extra help. Have you stopped by yet?
- Your Success Advisor might be a good person to connect with. They are located in the Center for Student Success located on the first floor of Maxcy Hall. Maybe stop by!

**HEALTH AND WELLNESS**
- I saw online that the Rec Center is offering some fun classes and REC Sports teams. Any interest in checking those out?
- Feeling under the weather? Health Services is the place to go. Visit them on the lower level of Sheffield Hall and then let me know how it goes.
- Want to talk about it? Counseling and Psychological Services can help—and they are confidential. Visit them on the lower level of Sheffield Hall.

**ENGAGEMENT**
- You could attend the Student Involvement Fair during Welcome Week—I heard it is a great place to see all the clubs and orgs the University has to offer and you can sign up! Attend an Undergraduate Student Government Association (USGA) Meeting.
- Volunteering through the Community Service Office sounds fun! Have you considered it?

HOW YOUR STUDENT CAN STAY INFORMED

Students should always check Charger Connection or the Corq app for more event details and other great opportunities to get involved!

For more information, please consult these online sources:
- Health Services: www.newhaven.edu/student-life/health-services/parent-information.php
- Myatt Center: www.newhaven.edu/student-life/myatt-center-for-diversity-and-inclusion.php
- International Student Services: www.newhaven.edu/student-life/international-services/index.php
- Residential Life: www.newhaven.edu/reslife
- Charger REC: www.newhaven.edu/chargerrec
- Athletics: www.newhavenchargers.com
- CSELO: www.newhaven.edu/CSELO
DEVELOPING A RELATIONSHIP WITH FACULTY

College provides students many opportunities to network and learn from faculty. Our faculty members assist students in reaching their academic and professional goals. There may be many challenges your student will face in their college career and the faculty are here to support them.

CONNECTING WITH FACULTY

Below is a list of ways your student can take full advantage of connecting with faculty members beyond the classroom:

- Office Hours
- Advising
- Email
- Lab Assistance
- Recognized Student Organizations
- Campus Events
- Internships
- Faculty Lead Research

FAMILY DAY 2019

Family Day is an opportunity for families to visit their students on campus and participate in a variety of programming and activities appropriate for all ages. Family Day is Saturday September 21st. A full schedule of events will be published shortly here: www.newhaven.edu/familyday.

If You Need Assistance or Have Questions Let Us Know:

P: (203) 932-7432
E: DeanofStudents@newhaven.edu
W: http://www.newhaven.edu/student-life/student-affairs/dean-of-students/
**IMPORTANT DATES IN AUGUST**

`Theme for the Month:`
- National Immunization Awareness Month

**Mon., Aug. 26 – Tues., Sept. 12**
- Intramural Season 1 Registration

**Mon., Aug. 19**
- DREAM Orientation Move In
- New International Student Move In

**Mon., Aug. 19 – Wed., Aug. 21**
- DREAM Orientation

**Wed., Aug. 21**
- Living Learning Community (LLC) Student Move In Check
  www.newhaven.edu/chargein for more info!
- International Student Welcome Luncheon

**Wed., Aug. 21 – Sun., Aug. 25**
- Charge In for New Students
- Non-LLC Student Move In

**Fri., Aug. 23**
- Returning Resident Move In and Reception Row
- Registration

**Sat., Aug. 24**
- Campus Wide BBQ

**Sun., Aug. 25**
- Student Involvement Fair
- First Day of Classes

**Mon., Aug. 26**
- Meal Plan Open Enrollment

**Mon., Aug. 26 – Mon., Sept. 2**
- Welcome Week

**IMPORTANT DATES IN SEPTEMBER**

`Themes and Events for the Month:`
- National Preparedness Month
- Sexual Health Awareness Month
- National Campus Safety Awareness Month
- Hispanic Heritage History Month

**Mon., Sept. 2**
- Labor Day: No Classes

**Tue., Sept. 3**
- Open Drop/Add Deadline

**Sept., Aug. 4**
- Family Facebook Live

**Sept., Aug. 7**
- Adventure Recreation Hiking Trip

**Sept., Aug. 9**
- Residential Life Room Freeze Ends

**Sun., Sept. 15 – Fri., Sept. 20**
- Independent Greek Council Recruitment

**Mon., Sept. 16**
- Residential Life Health & Safety Inspections

**Wed., Sept. 18**
- Career Development Career Expo

**Wed., Sept. 25**
- Wellness Wednesday (Beckerman Recreation Center)

**Sat., Sept. 25**
- Adventure Recreation Mindful Hiking Trip
HEALTH SERVICES UPDATES

- Weekly Women’s Clinic by appointment. Contact Health Services for day and time.
- Nutritional Counseling, 1 to 1 sessions two sessions per month – contact Health Services for date and time.
- Weekly routine STD Screenings are held on Monday and Tuesday afternoons from 3-4pm and Friday from 2-3pm. Contact office to make an appointment.

FAMILY FACEBOOK LIVE SERIES

Join your host, Becca Kitchell, Assistant Dean of Students, and special guests to talk about campus life.

Wednesday, July 24 at 6:00 p.m.
Facilities with Jeff Klakouski, Facilities Manager for Student Life

Tuesday, July 30 at 6:00 p.m.
Health Services with Paula Cappuccia, Director of Health Services

Tuesday, August 6 at 6:00 p.m.
New Student Transitions with Whitney Kolwicz, Director of New Student Transition Programs and Services

Wednesday, August 14 at 6:00 p.m.
Welcome back with Greg Overend, Executive Director of Student Engagement, Leadership and Orientation

Wednesday, September 4 at 6:00 p.m.
Campus Safety with Chief James Gilman, Chief of Police

Wednesday, October 2 at 6:00 p.m.
Center for Learning Resources with Leon Weinmann, Director for the Center for Learning Resources

INTERPRETER REQUEST

Our goal is to make students and families feel welcome and comfortable when they come to the University of New Haven. To request a non-English language or ESL interpreter for a tour, meeting on campus, or information session, please contact Rebecca Kitchell, Assistant Dean of Students, at least one week in advance to make arrangements at RKitchell@newhaven.edu.
CHARLIE’S FASTPASS
Saturday, August 17, 2019

If you successfully register for Charlie’s FastPass, you will receive an email confirmation, plus a follow-up email closer to the date with details about Charlie’s FastPass and the map.

Registration for Charlie’s Fast Pass will open **July 29th at 9:00 a.m.** Registration will close on August 9th at 1:00 p.m. Registration is first come, first served. Sign ups will close when all limited spaces have been filled.

Charlie’s FastPass time slots are available based on your assigned residence hall, as seen below:

**Morning (8:00 a.m. - 12:00 p.m.)**
- Bixler Hall
- Gerber Hall
- Westside Hall

**Afternoon (1:00 p.m. - 5:00 p.m.)**
- Bergami Hall
- Bethel Hall

**Charlie’s Fast Pass Details**
- You have one hour to move your items into your residence hall room on August 17.
- Only the student and their family who registered for Charlie’s FastPass can move belongings into the residence hall. No other residents of the room should be moving in at this time.
- Please be on time for your registered time slot. We cannot accommodate students arriving early or staying past their hour.
- A confirmation email will be sent out immediately after registering that contains your date, residence hall, and move-in time. Please refer to that email if you have any questions about your move in time.
- We advise that you do not move any valuables into your residence hall room during Charlie’s FastPass (ie. TVs, jewelry, etc.) The University of New Haven is not responsible for any missing items.
- In addition to participating in the Charlie’s FastPass program, you still need to check in at Charge In (Wednesday, August 21 for students in an LLC, or Thursday, August 22 for students not in an LLC) at your assigned time and residence hall (coming soon)