

The College of Business

Behind the Perfect Vacation: Skilled, Well-Trained Professionals

UNH Program Renews Commitment to Creativity, Service

Whether it's a "staycation" at home or a trip to Spain, vacations are still very much on Americans' minds. At a time when the recession has dried up the job market in many areas, tourism and hospitality venues continue to hire. "If you have skills in our business, I can guarantee you'll find a job," said Associate Professor Juline Mills, UNH's new program coordinator for Hospitality and Tourism Management. "And you can move up quickly and make a name for yourself."

Mills believes fervently that students should be taught the importance of service, and has revamped the Fusion dining experience, initiating ethnic food nights including Polish, Spanish, and Irish meals. Then she set her sights on the Hazell Nut Café in Maxcy Hall, revamping the entire operation. Classes also were enhanced under her leadership. Students

in the Casino Experience class visited the Mohegan Sun casino, and then flew to Las Vegas to visit the top casino properties. They also visited the Hoover Dam, "to understand their fresh food supplies," Mills said, and spent time at the University of Nevada–Las Vegas recycling facility. The Bar and Beverage class held a business networking event at Toad's Place in New Haven to raise money for the New Haven Food Bank with the help of the Catering Class, which prepared the appetizers. The Service Management class has held coffee, tea, juice, and chocolate tastings and organized the

University's Gourmet to Go service that delivers lunch to employees' desks.

Mallory Jensen, a freshman in the Hospitality and Tourism program, says she is delighted to have the hands-on experience. "A lot of people at other schools are studying what they want to do, but we're actually experiencing what we want to do," she said. "We're doing the fieldwork. I love this major because of it."



"If you have skills
in our business,
I can guarantee
you'll find a job."

Associate Professor Juline Mills

