



University of New Haven

FAMILIES... STAY CONNECTED!

We're glad that your student has chosen to attend the University of New Haven, and we know that you're taking a big step right alongside them. While your student is an adult, and all University communication will be sent directly to them, we pride ourselves on fostering open lines of communication with parents and families throughout the time they will spend with us.* You are, and will continue to be, a key to their success.

Parents & Families Webpage

On our website, we have a special section dedicated just to you. It contains dozens of helpful links, frequently asked questions, ideas on supporting your student, a monthly newsletter, and more. Check it out at newhaven.edu/families.

Charger Nation News

Charger Nation News is a bi-weekly e-newsletter that includes top University of New Haven news stories, blog posts, media links, and more. Anyone can sign up to receive Charger Nation News by visiting newhaven.edu/cnn.

Emergency and Inclement Weather Notifications

The University of New Haven takes great pride in providing a safe environment for students, faculty, staff, and visitors. The University of New Haven provides emergency and inclement weather notifications via email, phone call, text message, social media, on our website at newhaven.edu, and on **myCharger**. All current students, faculty, and staff receive inclement weather notifications and emergency notifications (when necessary) automatically via their University email account. They can also provide a cell phone number to receive text message alerts. Family members can opt-in to our Emergency Notification System by visiting newhaven.edu/emergencysignup.

Social Media Just for Parents

Parents are encouraged to join our private, closed Parents & Families group on Facebook. There, you can ask questions and get answers and advice from other Charger parents and staff. We host monthly Facebook Live! sessions, where you can tune in to watch University staff members discussing topics of importance for that time of year. Request to join the group at newhaven.edu/FamilyFBSignUp.



LiveSafe App

LiveSafe is a free mobile app designed to prevent crime and enable better incident response. The LiveSafe technology includes an app for smartphone users connected to a cloud-based dashboard that is monitored by officials within the University of New Haven. To learn more visit newhaven.edu/LiveSafe.

How the University Stays Connected to your Students

In addition to receiving email and other correspondence directly from professors and student groups, there are many other ways that the University keeps students informed about what is going on around campus.

- **myCharger** – the University's internal website ("portal") where students read announcements, view a calendar of upcoming events, and get quick access to online systems, including their University email, Blackboard, Banner, myHousing, and more.
- **The Weekly Roundup** – a weekly email sent to all students each Sunday night. It includes a summary of important announcements along with a preview of the week's upcoming events.
- **Charger Connection/CORQ** – an engagement platform and app for students featuring content from official groups and clubs (Recognized Student Organizations).
- **Closed Student Facebook Groups** – private groups designated for each class year where information and reminders are shared and discussion is fostered.
- **Digital Displays on Campus** – more than 30 flat screen digital displays in various locations around campus that promote events, remind students of important deadlines, and more.

* To learn more about the University's FERPA Policy, visit: newhaven.edu/ferpa.